

Permits Online: Uploading Documents Non-Digital Plan Room (non-DPR)

Contents:

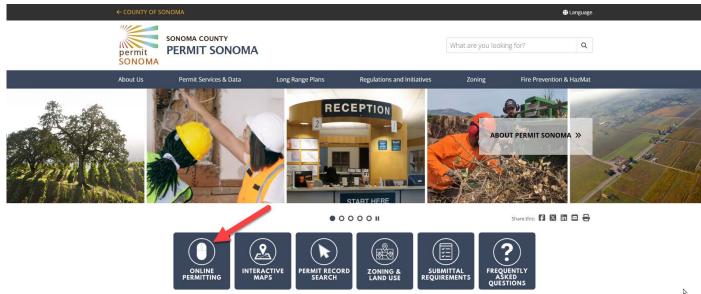
Go to Permits Online

Accessing Your Permit

Adding Documents to the Permit Record (Non-Digital Plan Room)

Go to Permits Online

- 1) In your web browser, go to: www.PermitSonoma.org
- 2) From the first row of dark blue feature icons, select **Online Permitting**.



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3) Welcome to Permits Online. From here you will be able to: Apply for permits, upload documents to permit applications, review previously uploaded documents*, pay fees, schedule inspections, etc.



Accessing/creating an account - To access your permit, you must be a registered user. Select Register/Log In near the top of the page.

Register / Log In

- Existing Users Enter your Email Address and Password and select the Sign In button.
 (Contnue to Accessing Your Permit section below)
- New Users To create a Permits Online account, view Permits Online: Registering for Account (PDF)

Accessing Your Permit

Link Account to Permits

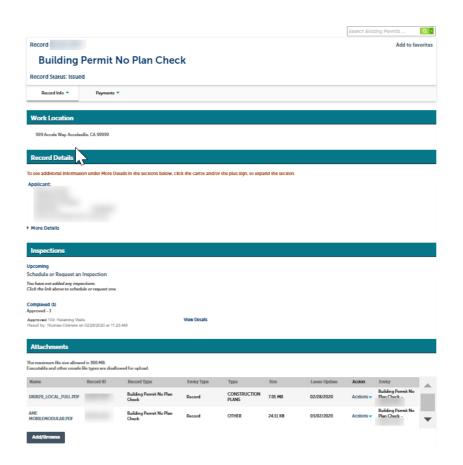
If you applied for your permit in person, or were added as a Contact, you must first request that your online account be linked with your permit in order to upload documents and schedule inspections. Submit a request by filling out this online form: permitsonoma.org/accountlinking

Once logged in,

1) Enter your permit number in the **Search Existing Permits** field and select the **Search** icon.



- 2) The Search Results will display. If there are multiple results, select the Record Number (permit number) you wish to view.
- 3) The permit information will display. From here you can: Attach/upload documents, review previously uploaded documents*, pay fees, and schedule inspections.



Adding Documents to the Permit Record (Non-Digital Plan Room)



Digital Plan Room (DPR) Documents

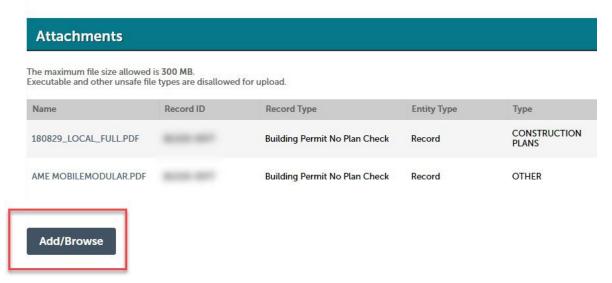
The instructions below only apply to permit types that are **not** part of the Digital Plan Room. Digital Plan Room Info: permitsonoma.org/permitsorvices/permitsonline/digitalplanroomhelp

Merging Documents into a Single File

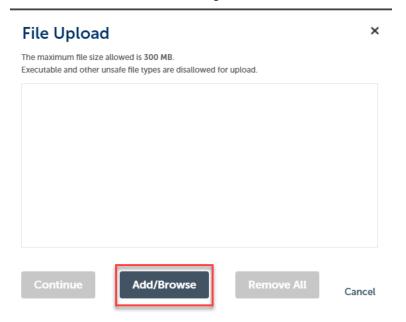
Merge documents into a single document if instructed to do so.

More information: permitsonoma.org/permitservices/permitsonline/combiningfiles

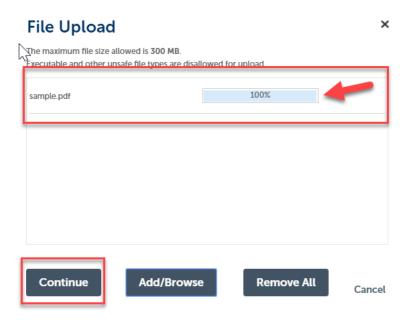
1) Once you have opened a permit record, go to the Attachments section at the bottom of the page, and select **Add/Browse**



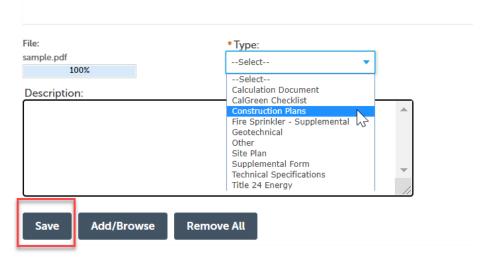
2) From the file upload screen, select Add/Browse again.



3) This will bring up the file management application on your computer. Navigate to your files and Select the document(s) you wish to add. More than one document can be added at a time. Once the desired files are listed in the File Upload screen and show 100% completion, Select **Continue**. Note: the maximum file size per document is 300MB.



4) Select each document type from the drop-down menu, enter a description of the document, and select **Save**.



5) Your document(s) has been added.

